Annual Report 2020

Sustainable Futures

arup.com/2020report





 \bigwedge

- 2 At a glance
- 3 Our story this year
- 4 Chairman's statement
- 7 Sustainable futures
- 9 Community engagemen
- 11 Digital transformation

	13 Our work
	25 Governance
	26 Financial summary
	27 People awards
nt	28 Project awards
	30 Credits



A breakdown of our global carbon footprint

201,761

Total of tCO₂e emitted this year

arup.com/2020report

In this year of global pandemic, Arup has kept its focus on sustainable futures – for our own people, our clients, society and planet. In this Annual Report, we demon how our imaginative approach to solving major problems and creating enduring outcomes shapes a better future for us all

Though 2020 has been a turbulent year, continue to push forward. We're operating in more countries, collaborating with mo clients and have more members than last y

	In brief	
 Purchased goods, services and capital goods (scope 3) 71% 	7,132	16,916
 Business travel (scope 3) 17% 	Clients served	Fee-earning projects
 Employee commuting (scope 3) 7% 	146	16.228
 Indirect greenhouse gas emissions (scope 2) 4% 	Countries where we have worked	Members
 Direct greenhouse gas emissions (scope 1) 1% 	Revenue (£BN)	
 Waste generated in operations (scope 3) 	2017	1.51
<1%	2018	1.56
	2019	1.71
	2020	1.8

as	We're also standing by our commitment
or	to improving gender diversity – 41%
the	of our members are women, with
nstrate	23% in leadership positions.
g	This year our carbon emissions amounted to
11	201,761 tonnes of carbon dioxide equivalent
11.	(tCO_2e) . We have committed to reducing our
we	absolute emissions by 30% by 2025 in line
ng	with science-based targets, and reducing
ore	our carbon footprint to net zero by 2030.
t year.	

year this story ur Sustainable Futures

It's been a year like no other. We've always had a clear purpose – to shape a better world. And we began 2020 as always, doing brave and inventive work, maintaining our robust financial position, and making a positive impact on people's lives.

COVID-19 changed everything. Suddenly our purpose became even more relevant. This crisis has driven us to apply our expertise in radical new ways, using data, technology and modelling to help clients and society adapt.

Our determination is unshakeable. Achieving our sustainable development goals will require greater collaboration between ourselves, our clients and communities. It will require digital transformation and a commitment to new ideas, every day.

We keep innovating. We're defined by pioneering collaborations with our clients, from major cities to rural communities, delivering complex programmes or single, inspiring experiences. And we'll carry on doing exactly that.

Redefining growth. Global threats like climate change and the pandemic are reshaping the future. Growth means something very different now: it must be sustainable and deliver safe, inclusive, resilient communities, infrastructure and cities.

The year 2020 has been one like no other, presenting challenges that were almost unimaginable a year ago.

It is also true that the COVID-19 pandemic has amplified many existing critical issues – from urbanisation and inequality to climate change and resource scarcity.

In tackling these issues I'm proud to report that our members have responded with energy and determination – drawing on their huge range of skills to provide powerful solutions. It's this capacity that's served us well this year and will do so again, as we help our clients and communities to face the inevitably strong headwinds to come.



statement airman's Futures Sustainable

Sustainable development continues to be central feature of everything we are doing as a firm. Having made the decision two years ago to align ourselves with the UN Sustainable Development Goals, we have embedded that mindset across our operation (page 7), with detailed plans and strategies that leave everyone at Arup in no doubt a what's required to create meaningful cha The LEIQ project¹ in Germany clearly demonstrates what this means in practice

Across the world, I was especially pleased to see the depth and breadth of our skills continuing to develop and combine in new ways, making us increasingly better than the sum of our parts. Digital technology (page 11) is frequently a feature of this, but so is the sheer ingenuity of our members. The Shanghai Drainage Masterplan² is a prime example. Combining terabytes of satellite data with machine learning technologies and deep domain knowledge, we've achieved results that simply would r have been possible two or three years ago.

be a	Looking back now, it can be hard to	
ng	remember a pre-COVID-19 world but, for	
)	10 months of this financial year, we were	
N	progressing well in a very different business	
ve now	environment. All five of our regions were	
tions	performing well as we responded to the	
ies	global need for a better, more resilient built	
about	environment. Revenue has grown by 6%	
ange.	to £1.8bn, with the operating profit (before	
	member profit-sharing) rising to 8%.	
ce.	In South East Asia our member numbers	
sed	have increased to over 1,000 people	
S	across eight countries. From April 2020	
ew	our Malaysia operations became a fully	
.n	integrated and flourishing part of our	
7	firm. With the growth in urbanisation	
but	and the strains on critical elements like	
S.	transport, energy and water, demand for	
	the services we offer remains strong.	
	¹ LEIQ	\nearrow
lge, ld not	² Shanghai Drainage Masterplan	

Statement S airman Futures Sustainable

Responding to a crisis

Throughout the COVID-19 pandemic Arup's leadership has applied three fundamental rules. We have committed to protect the health and wellbeing of our members above all else; ensure our financial resilience; and live by our existing values – whatever pressures and challenges we face. Those rules have served us well and I am immensely pleased with the togetherness and sense of shared purpose that has characterised our members' response to the crisis.

Our recent investments in digital infrastructure also paid dividends, allowing us to fast-track two years' worth of transformation in a matter of weeks. The end result was that 100% of our members were rapidly able to work remotely, using new tools and systems housed in the cloud.

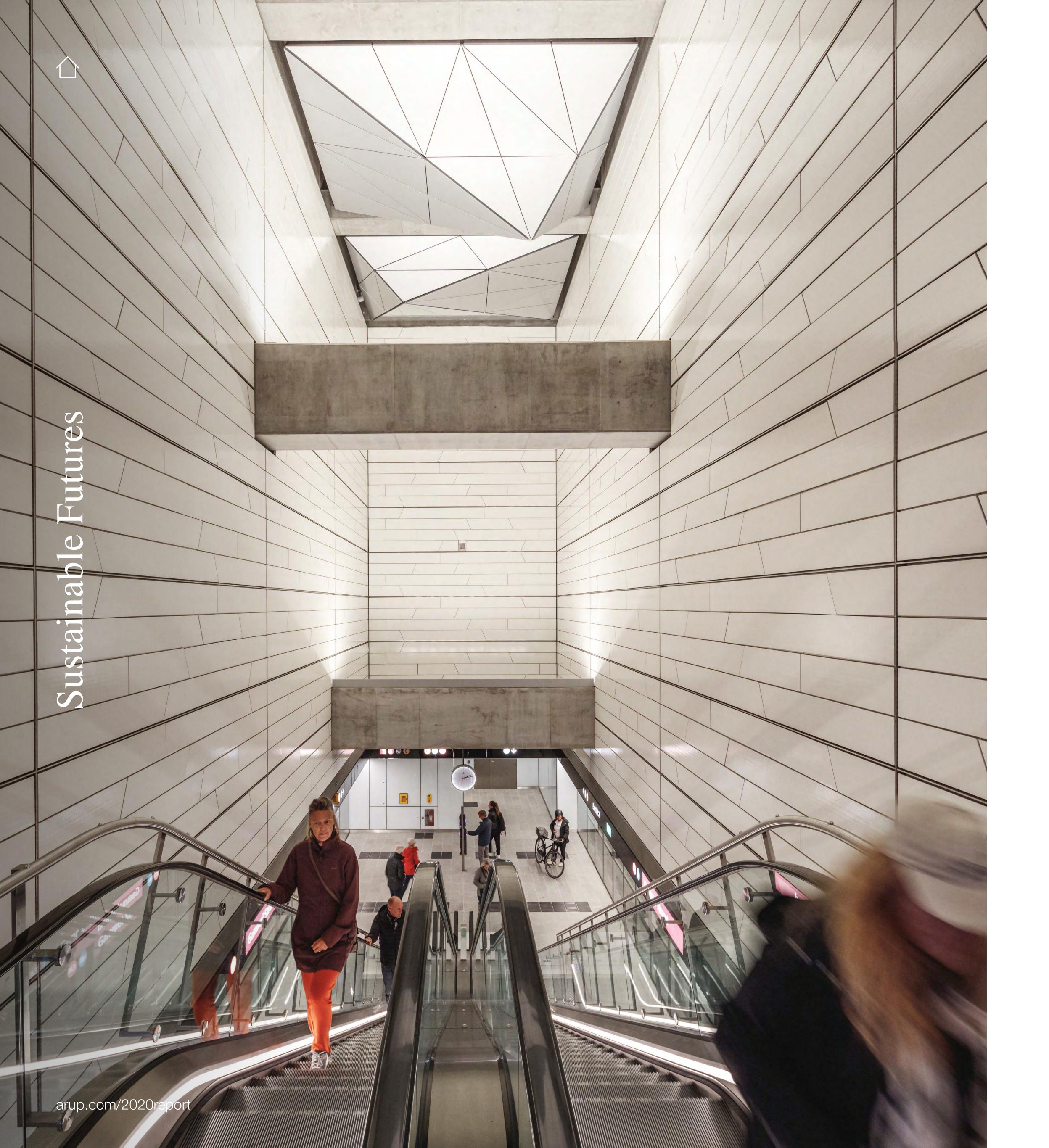
Beyond our internal operations, we were quickly asked to address a range of COVID-19-related problems. Strong examples among many include protective shields for operating theatres³, rapidly deployable temporary medical facilities⁴, advanced modelling and planning to enable safe return to workplaces⁵ and transport facilities, and charity partnerships making personal protective equipment available to disenfranchised communities. As I look forward it is clear that the
COVID-19 crisis is not over. It's also
true that the big issues we were already
addressing – like climate change, inequality,
resource scarcity and urbanisation – are if
anything more pressing than ever before.

This year marks the 50th anniversary of our founder Sir Ove Arup's Key Speech – the bedrock of the ethos and values we still follow. One of the tenets of that speech was the belief that our firm should be 'socially useful'. That's exactly what we will need to be in the months and years to come – because the challenges the world faces require all the ingenuity we can offer.

Ala Bectiel.

Alan Belfield Chairman

³ AGP shields for NHS frontline workers	\nearrow
⁴ CareBox	\square
⁵ After coronavirus	\nearrow



In 2017, Arup committed to align all our activities with the UN Sustainable Development Goals (SDGs)¹. This financial year we have reached some important milestones on this journey.

In June we published our global plan, which encourages everyone at the firm to deliver sustainable solutions in their work and demonstrate leadership on the issue externally. To reinforce this, we produced a detailed guide to implementation explaining what people in different roles across our firm need to do to fulfil our ambitions.

We also committed to reducing all emissions associated with our operations by 30% in the next five years, with the aim of reaching net zero by 2030². Helping our clients reach these targets is equally important. Across the firm around 200 of our projects had clear net zero targets over the past decade.

1	Arup's commitment to UN SDGs	\nearrow

² Arup's commitment to net zero by 2030 \nearrow

Cityringen
 Copenhagen's next generation metro

The greatest impact that we can have on th UN SDGs is through our work on projects for clients. Sustainable development is shaping even more of the work we do. A good example is hydrogen, where we are looking at its wider potential as an energy source³ and exploring its future role in rail. Meanwhile, our advisory business has become a world leader in resilience investment⁴, notably in the energy sector.

With buildings representing 39% of globa emissions, the huge task of retrofitting existing buildings is increasingly important 1 Triton Square (page 23) in London is a great example of new thinking in this field

Across a whole city, our work alongside architects SOM has seen us develop exciting plans for Xiong'an, a new city in China for five million people, designed with the UN SDGs at its heart.

the	Through partnerships with organisations such
ts	as 100 Resilient Cities, the Ellen MacArthur
	Foundation and C40 Cities, we continue
	to research and share knowledge on city
	resilience, the circular economy and
У	climate change.
	Towards the close of the year, COVID-19
	gave a fresh perspective to our SDG
	commitments. With emissions dropping
•	significantly, and huge changes in the
al	way we all live quickly becoming 'a
	new normal', it's clear that real and
ant.	rapid change is possible. We are more
	committed than ever to helping our clients
ld.	and communities make this happen.

³ Establishing a Hydrogen Economy:
 The future of energy 2035 (publication) *∧*

⁴ Investing in tomorrow's energy

K11 Atelier King's Road Hong Kong The building design integrates over 70 sustainability features

 \square



engagen Ommo itures Sustain



Community engagement is core to Arup – shaping a better world starts with the diverse communities we interact with every day. This year we provided £4.1m of direct funding for these activities, with an estimated £1.3m leveraged from members' contributions of unpaid time, fundraising and partner contributions. These resources allowed us to collaborate with more than 200 partners, on 195 projects, in 42 countries¹.

This year, two factors have had a significant effect on our community work. Our firmwide alignment with the UN SDGs and the impacts of COVID-19.

Across Arup, our understanding of the SDGs has broadened – with a growing focus on social inequality. In South Africa, we have been working in Khayelitsha Township to provide its children with safe and stimulating opportunities for play in the settlement's public space². Meanwhile, in China, our work on Chuansi Village Primary School³ is providing better opportunities for 400 children from a rural community. This kind of work is happening across all our regions.

1	Community Engagement Annual Review	\nearrow
2	Activating play in Khayelitsha Township	\nearrow
3	Chuansi Village Primary School	\nearrow

Chuansi Village Primary School School children with Arup volunteers who stocked their new library with over 6,500 books

The World's Big Sleep Out

Fundraising for the homeless at Edinburgh Castle



Another important issue is homelessness and housing. In Western Australia⁴ we are working with disadvantaged communities negatively affected by the growth in tourism, while in Spain we are undertaking energy audits to help refugee families⁵ save power and increase the comfort of their housing. Our members' involvement in the global Big Sleep Out event emphasised how important these issues are in every region.



The arrival of COVID-19 saw our community activities pivot to address urgent needs – often in connection with our longstanding priorities. Our data-driven and open-sourced work to prevent pandemicrelated homelessness in the USA⁶ is a perfect example. In the UK, we also worked with the Royal London Hospital, MTC and Rolls Royce to develop AGP, an effective shield to protect healthcare workers from aerosol transmission during the treatment of COVID-19 patients.

Meanwhile, our CareBox project provides design guidelines for the rapid development of temporary medical facilities anywhere in the world. These kinds of projects will continue as we help the world adjust to a redefined future.

⁴ Margaret River housing crisis	\nearrow
⁵ Energy audits for refugee housing	\nearrow
⁶ Addressing pandemic homelessness	\nearrow

transformation ろ 60 (GS) Sustainabl



In a year where organisations around the world faced unimagined challenges, the digital transformation programme that Arup embarked on three years ago paid dividends. Our investments in IT infrastructure enabled all our members to work remotely, utilising new tools and cloud-based systems. The result for our clients is a firm with greater capabilities and greater connectivity than ever before.

Looking at our project work with clients, the development of new systems and software is having a profound effect on the quality and depth of insights we can produce. Space Explorer¹ is one example. Developed in-house, it builds on Arup's Mass Motion software – a world-leading pedestrian and crowd simulation tool – using data and spatial analysis tools, to enable clients to understand how workplaces can be redesigned to minimise virus transmission.

Stakeholder engagement was another challenge in a socially distanced world. But Arup's Virtual Engage² provides a solution, allowing audiences, through a convenient web-based experience, to access information, watch fly-throughs, navigate 3D models and share feedback from any location, at any time.

1	Space Explorer	
---	----------------	--

² Virtual Engage

Transformational technology

Exploring the world using a virtual reality headset

 \square



Başakşehir Pine and Sakura City Hospital

Providing a seismically resilient world-class healthcare facility for Istanbul

Fiona Cousins Leader of Arup's

Digital Services team in the Americas

Other advances involve expanding the scope of existing technologies. Building information modelling (BIM)³ is the bedrock of a smarter built environment. Using our BIM Maturity Model, we assess the maturity of BIM implementation across all our projects globally to ensure year-onyear improvement. Also, to help collaborate better with our project partners and clients, we have created a single Revit data naming standard to allow consistency in our models.

Finally, we have been thinking about what technology means for our industry and how it can best be harnessed to everyone's benefit. The insights leaders like Fiona Cousins⁴ provide are vital to ensuring that we "lead digital transformation and aren't led by it".

³ BIM

⁴ Are we ready to lead digital transformation? \nearrow





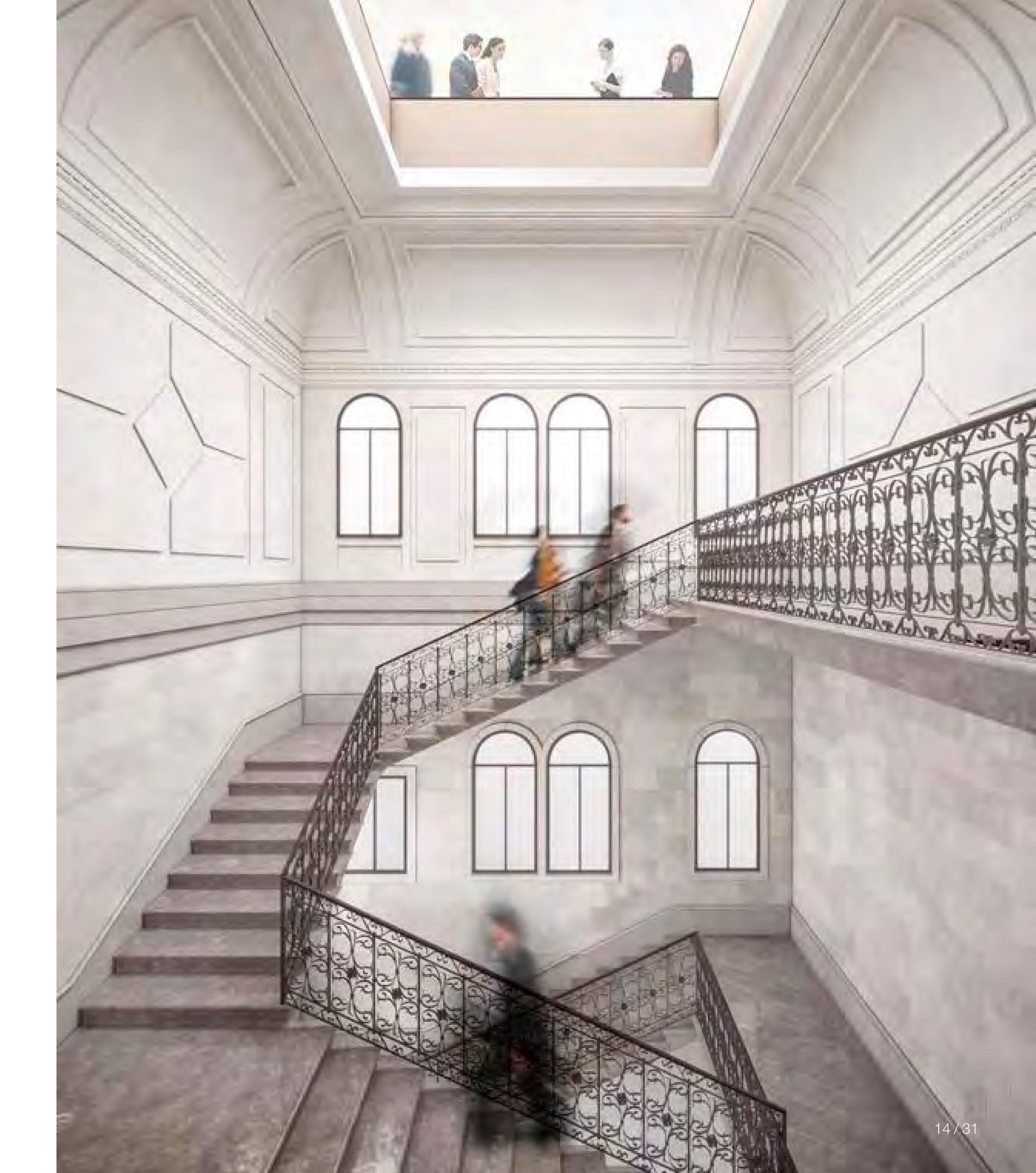
Sustainable development is at the heart of our work, whether we're regenerating neighbourhoods, redesigning transport infrastructure or discovering new ways to reduce energy consumption. We are committed to doing all we can around the challenges of climate change, inequality, urbanisation and resource scarcity.

The projects on the following pages show how we tackled many of these issues over the past year.

Generali's Procuratie Vecchie History in the making

Advanced digital modelling unlocked the secrets of a Renaissance treasure, allowing a sensitive restoration that will welcome in the public for the first time in 500 years.

View interactive experience \nearrow



Sustainable Buttes Outoo

arup.com/2020report

N25 Rose Fitzgerald Kennedy Bridge Designing Ireland's longest bridge

The N25 road is a crucial component of Ireland's transport infrastructure. Arup was the lead design consultant for new sections of the route, including the new 887m long extradosed bridge. The longest bridge of its kind in the world, its shallow concrete deck, significantly shallower than a box girder, helps provide the required navigational clearance for the Port of New Ross.

Read more \nearrow

Global Future Cities Prosperity Fund Programme

Sustainable development of safer cities

We are delighted to be implementing five critical city-shaping projects across Turkey under the Global Future Cities Prosperity Fund Programme, as the delivery partner for the UK's Foreign, Commonwealth & Development Office. This work in Istanbul, Ankara and Bursa is targeting interventions focused on transport, as well as urban planning and resilience.

Read more \nearrow

ZuidasDok

Creating a vibrant urban centre and improving transport infrastructure

LEIQ

Carbon neutral and economically positive

Sustainability and profitability are not mutually exclusive and our work on LEIQ's new building in Offenbach shows that, by using a new energy concept, 500 tones of CO_2 can be saved over the next 20 years while reducing investment and annual operating costs by 20%. Using an air-water heat pump to both heat and cool, this system uses the thermal energy contained in the ambient air. **Read more** \nearrow

ZuidasDok

From financial district to bustling urban hub

Arup has taken on the complex challenge of redesigning the financial district of one of Europe's leading capitals. As technical advisor to ZuidasDok, we are working on the creation of a vibrant and connected urban district for Amsterdam residents, workers and commuters, with improved infrastructure solutions for cyclists, pedestrians and public transport offering a viable alternative to the car.

Read more \nearrow

15/31

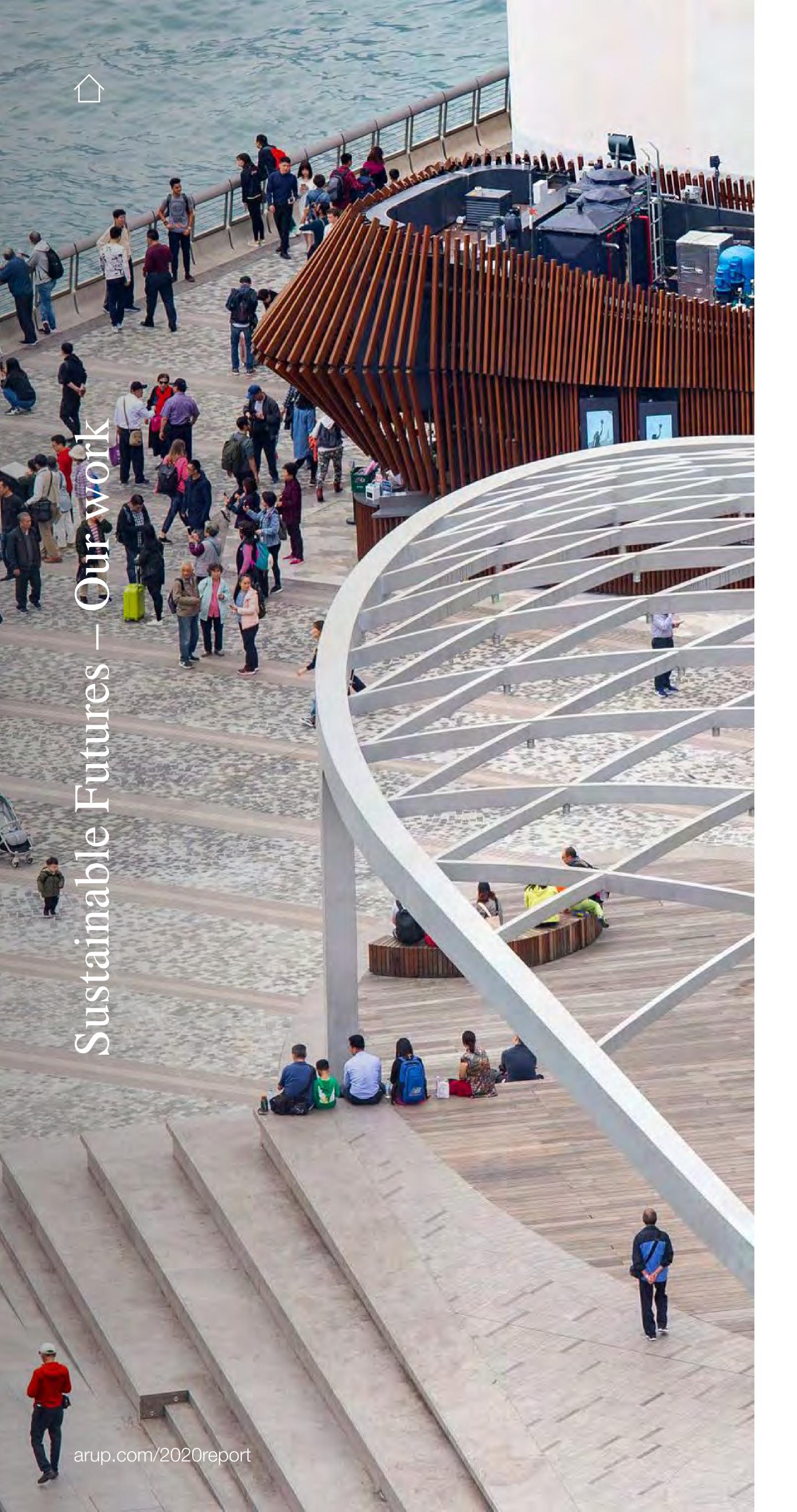
 \bigwedge

Shanghai Drainage Masterplan Shaping a metropolis

Helping a city with exponential urbangrowth take a revolutionary new approachto drainage, building in climate resilienceand improving people's quality of life.

View interactive experience \nearrow





MRT Blue Line Extension

Bangkok's architecture above and below ground

Inspired by the historic sailing vessels on We brought our total architecture approach the adjacent Yangtze river, this complex to the extension of the city's blue line has eight towers gently arcing toward the MRT. Two new underground stations water – echoing the masts of a ship. To were created as part of this designrealise this ambitious structure for the and-build project constructed in very world's tallest horizontal skyscraper, challenging ground conditions. Located Arup adopted four mega corner columns in the middle of the city, the entrance connected to the central core wall via design was influenced by the shophouse diagonal outriggers and belt trusses to style of the Rama V period. The station form the mega frame structural system. box, which was formed up to 30m below Read more \nearrow ground level, was designed emulating the line-wide design standards.

Read more *∧*

Built Environment Application Platform (BEAP)

Digital twin platform for a smart city

Working with the Planning Department of the Hong Kong SAR Government, we developed the BEAP tool, which enables city stakeholders to use a digital twin approach to make decisions on city planning, design, management and operation – supporting the development of Hong Kong as a smart city.

Read more \nearrow

Victoria Dockside Remodelling a harbourfront landmark

Raffles City Chongqing

A sailing skyscraper

Victoria Dockside

Reshaping the historic Hong Kong waterfront

Arup was delighted to be part of the design team creating a remarkable new mixed development that reshapes the Tsim Sha Tsui harbourfront on Victoria Harbour. We used an innovative double top-down construction for the four-level basement, maximised the reuse of existing foundations and retained part of existing basement structure carrying mechanical plant that serves the adjacent operating hotel. The integrated and sustainable building design is achieved through innovation using applied advanced structural design.

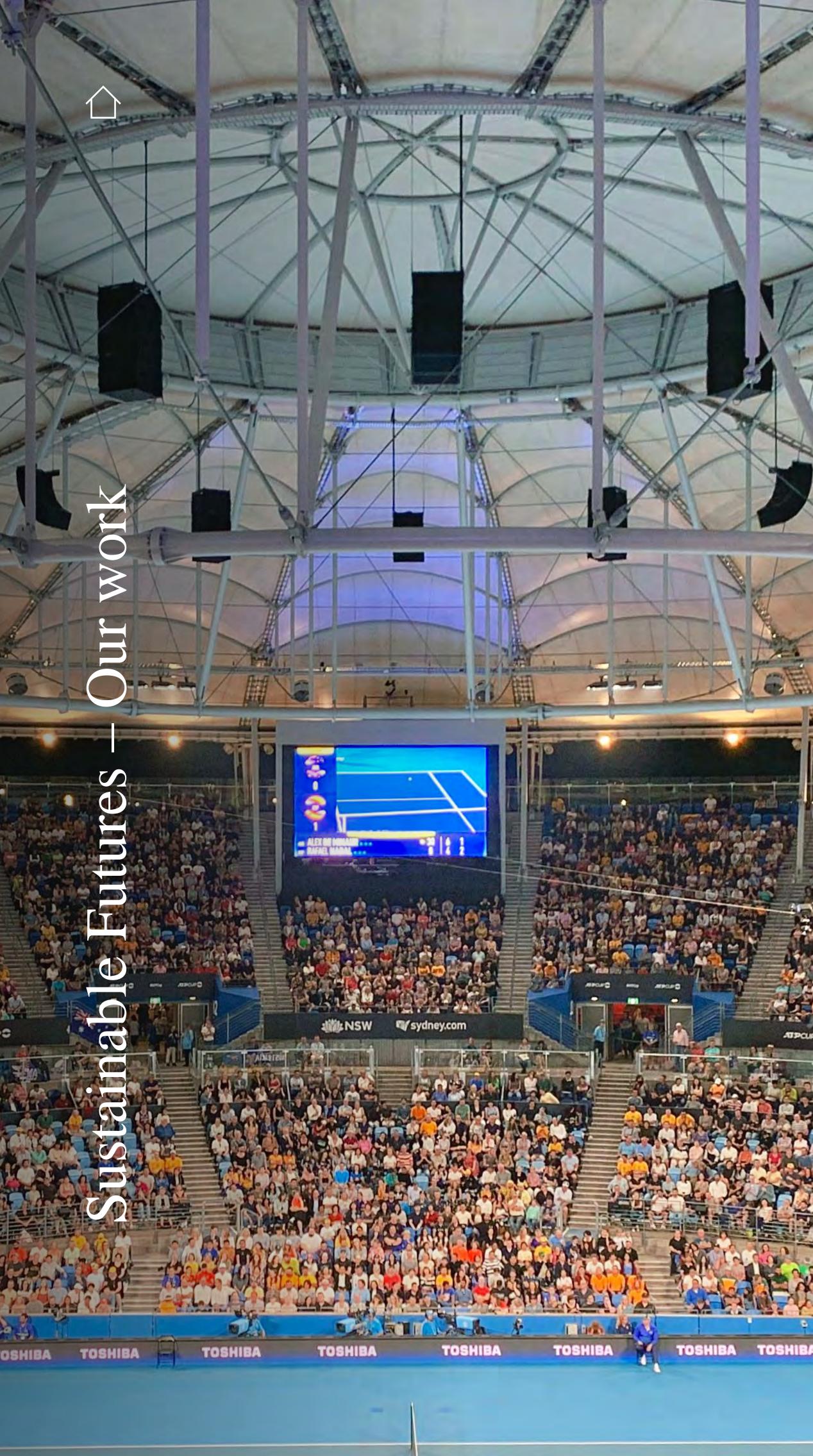
Read more *∧*

Rewild Our Planet Saving planet Earth

Inviting the world to step inside a Netflix documentary through an immersive augmented reality experience designed to inspire everyone to take more care of our planet.

View interactive experience \nearrow





And the second

arup.com/2020report

Australian National University (ANU) Acton Campus Master Plan

Redefining a campus for decades to come

Using the latest digital tools and techniques, We led the design of the master plan for Arup's multidisciplinary team designed ANU in Canberra that will transform Australia's first cable-tension stadium its Acton Campus into a connected and roof – providing full cover over the centre vibrant precinct, reflecting ANU's status as court, allowing play during all weather a world-leading university. The design is conditions. Detailed computational fluid anchored around five hubs, connected by dynamic analysis ensured the design tree-lined avenues, with a mobility strategy provides a suitable occupiable environment that will foster greater ease of access. underneath the new tent-like roof, protecting both players and spectators from the sun. Read more \nearrow

Central Interceptor

Managing water needs of a growing city

This underground wastewater tunnel, 14.7km long and 4.5m wide, is the largest wastewater tunnel in New Zealand and will help Auckland cope with the water needs of an additional one million people over the next 30 years. Arup is providing detailed design-and-construction-phase support for the tunnel that crosses Manukau Harbour 15m below the seabed.

Read more \nearrow

Ken Rosewall Arena Sydney A new lease of life for Sydney's Olympic tennis venue

Ken Rosewall Arena

Transforming Sydney's Olympic tennis venue

Read more \nearrow

Thomson-East Coast Line

Creating greater city-centre connectivity

Our extensive contribution to the expansion of Singapore's Mass Rapid Transit system is continuing with the Thomson-East Coast Line. Our latest project includes the design of three stations in Woodlands, four eastern stations, and six stations across the city-state's central business district, along with tunnel design. Our solutions emphasise innovation, cost-effectiveness and safety, with minimal disruption to ground-level services and structures. At the TE2 Woodlands Station, we focused on passenger-centric design to ensure enhanced connectivity to the existing station and bus interchange.

Read more *∧*

Kaiser Permanente San Diego The best of health

Creating one of the most patientfocused and energy-efficient hospitals ever built, showing how awardwinning sustainability can be achieved without additional cost.

View interactive experience \nearrow



Sustainable Futures – Our work

arup.com/2020report

Planning a child-friendly New Orleans Child-friendly cities

With New Orleans youth representing over a quarter of the city's population, Arup worked in partnership with the New Orleans Mayor's Office of Youth and Families to help address systemic inequality and the challenges faced by vulnerable youth in the city. Working with community groups and local stakeholders, we have published a community vision with recommendations across four themes safety, nature and sustainability, health and wellbeing, and stronger communities.

Read more \nearrow

LA Green New Deal Emission free by 2050

Some projects are a chance to set a new and better course. As key technical advisor to the City of Los Angeles on its climate action plans set out in LA's Green New Deal, we are helping to meet ambitious targets for 2050. These include emission-free buildings, a zero-emission transport network and zero waste, and our assessments are focused on mobility, energy, equity, waste and water, working with 28 different agencies on the plan.

Read more \nearrow

The REACH at Kennedy Center Designed to meet ambitious sustainability targets

MBTA Green Line Extension From project termination to implementation

	With the project \$1bn over budget and
	facing termination, Arup was brought on
	board by MBTA in 2015 to review the
	planned LRT extension linking two dense
	yet historically underserved communities
	in Boston. Convincing the client to go
ith	with a new design-and-build process, we
ers,	built on that trust and were appointed to
	lead all technical aspects of the project,
nes:	saving the project and our client \$700m.
	Read more 7
es	

The REACH at Kennedy Center Reaching high sustainability goals

Collaborating closely with architect Steven
Holl on the addition of three signature
pavilions at the busiest performing arts
facility in the United States, Arup's
building systems strategy enabled the
facility's expansion to meet ambitious
sustainability targets. Using a range of
performance-enhancing technologies
has allowed the REACH to be energy
self-sufficient nearly year-round and
attain LEED Gold certification.

```
Read more \nearrow
```

Seeing into the future for the future of the

Creating a collaboration tool shaping the future of London to reduce the disruption, cost and public health impact of infrastructure delivery on the city's streets.

View interactive experience \nearrow





Electricity North West Sale Powering the North West

Led by our Business and Investor Adviso team, we brought together a breadth of in house technical and commercial expertis to provide integrated commercial and technical advice for a robust review of Electricity North West in England – allowing the sale of the electricity distribution utility company that provide power to over five million people.

Read more \nearrow

Halfway and Northumberland Wastewater **1** Triton Square **Pumping Stations**

Creating cleaner waterways

Arup's integrated engineering and Our water engineers used a catchmentarchitecture approach to this refurbishment wide digital approach to provide a resilient, project in London has maximised the sustainable and cost-effective solution retention of both the existing structure to the issue of wastewater flooding in and building fabric, while doubling the Carmarthenshire in Wales. This method, usable floor area of the building. Through along with deploying green infrastructure to innovative design and an approach based decrease surface water volume entering the on marginal gains, we have significantly network, has allowed an annual reduction reduced embodied carbon during in wastewater overflow incidents of 75%. construction and throughout the service life of the building, when compared with Read more \nearrow a typical new commercial building.

Mahindra World City Jaipur

Creating a vibrant place for future communities through climate responsive design

Mahindra World City Jaipur Climate-responsive design

sory	Our master plan concept for this new
in-	180-hectare residential and social
ise	infrastructure zone in the south-west of
	Jaipur is comprised of distinct yet interlinked
	mixed-use places set around an existing
	river basin. Connected by shaded streets
	and cool, green, open spaces, the plan will
les	create an accessible, usable and climate-
	resilient community of 25,000 sustainable
	homes in walkable neighbourhoods.

Read more \nearrow

Total architecture

Read more \nearrow



 \bigwedge

- 25 Governance
- 26 Financial summary
- 27 People awards
- 28 Project awards
- 30 Credits

24/31

The Group Board is appointed by our Trustees to set our strategy. We want to create an environment where our people can flourish, and we believe independent, fairminded governance is central to that wish. The Group Board is responsible for Arup's long-term success, wellbeing, sustainability, financial security and unity.

Group Board members

Alan Belfield Chairman View bio 🧷

Tristram CarfraeDeputy ChairmanView bio

Peter Chamley Chair, Australasia Region View bio ↗

Cordelia Chung Non-Executive Director View bio <a>>

Paul CoughlanChief Operating OfficerView bio

Fiona Cousins Arup Fellow View bio ↗

Isabel Dedring Global Transport Leader View bio <a>>

Jerome Frost Global Cities Leader View bio

Michael Kwok Chair, East Asia Region View bio 🧵

Dervilla Mitchell Chair, UKIMEA Region View bio ↗

Tim Stone Non-Executive Director View bio ↗

Fergal Whyte Director of Infrastructure View bio ↗

1)

Group Board officers

st

Martin Ansley-Young Company Secretary View bio <a>

Rob Boardman Chief Financial Officer View bio ↗

Karim Klaus Emara Global Marketing and Communications Leader View bio

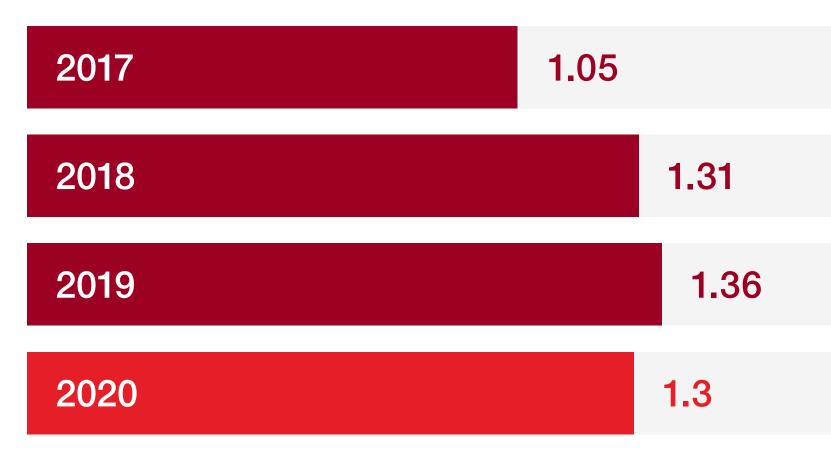
Jenni Emery Global People Leader View bio ↗

Rob GreigChief Information OfficerView bio ↗

Clare B Marshall Global Legal Director View bio <a>



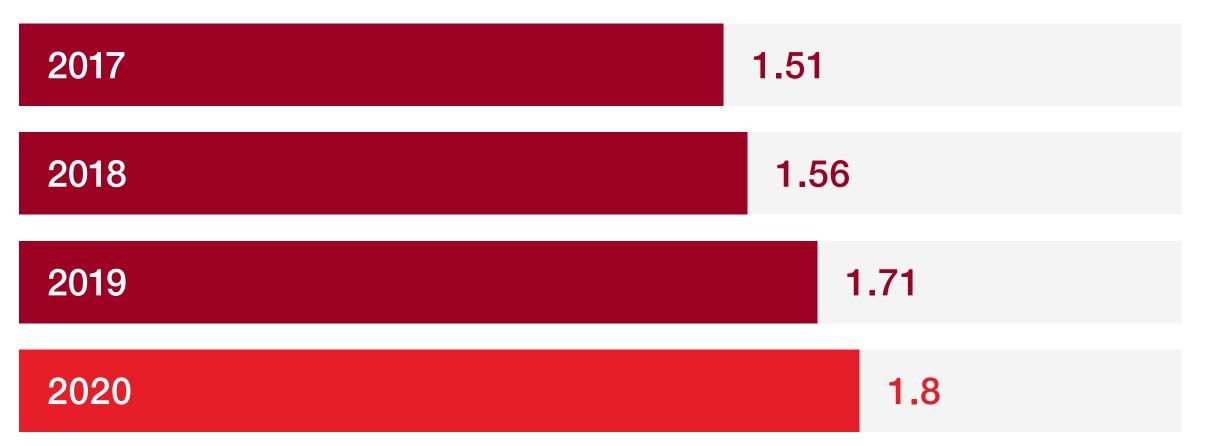
Forward order book (£BN)



Arup's results for this financial year have Our strong future order book is £1.3bn. again been strong. Our revenue grew by The order book did drop by approximately 5% 6% to £1.8bn, with operating profit (before in March when compared with March 2019 as member profit-sharing) rising to 8%. clients reacted to the global crisis. However, it has since stabilised and strengthened. This year's figures we largely achieved ahead of the COVID-19 crisis, which only began There is no doubt that the global impacts of to impact financially at the end of February. COVID-19, together with other geopolitical Since then we have taken prudent steps to issues, will make the year ahead challenging. However, we believe that the focus clients protect our position, shoring up cash reserves, around the world are placing on infrastructure reviewing our cost base and putting in place additional banking facilities to ensure that and sustainable development allows us to remain cautiously positive about the future. we can manage any short-term turbulence.

Since the year end, the business has traded satisfactorily and we remain in a robust position to face ongoing market uncertainties.





1

Rob Boardman Chief Financial Officer

We set our members an undeniably ambitious challenge – to shape a better world. Each year, their excellence shines through, with many winning international awards for their talents. The quality and diversity of our members is something we're immensely proud of.

Robert F Accosta Maria F Theodori Top 5 under 35 Society of Fire Protection Engineers **Pavlina Akritas Isabel Dedring** Jenni Emery **Eva Hinkers Dervilla Mitchell** Top 100 Most Influential Women in Engineering Financial Times Vincent Cheng Sustainability Leader of the Year Hong Kong Management Association **Susan Claris** Transport Planning Society Transport Planner of the Year Kerryn Coker

Champions of Change Female Leadership – Gold Award Consult Australia Awards for Excellence

Tetsuya Emura JSCA Best New Talent Award Japan Structural Consultants Association

Mark Fletcher Fellowship of the Royal Academy of Engineering Royal Academy of Engineering

Ken-Yi Fong WELL Leadership in Australia International WELL Building Institute

Ben Hussey Australia's most innovative engineers Consulting Engineers Australia

Sigurjon Ingolfsson Australia's most innovative engineers General Industry Engineers Australia

Daniel Lambert Kamal Fernando Mentoring Award Australian Water Association

Sharon Lee

Science, Technology, Engineering and Mathematics Leader Black British Business Awards

Angus Low Honorary Membership International Association for Bridge and Structural Engineering

Connor McGrath International Engineer of the Year Award **Engineers** Ireland

Richard Stokes Future Leader – Gold Award Consult Australia Awards for Excellence

Vicky Vassou President's Award Institute of Asset Management

Elliott Webb Apprentice of the Year ACE Consultancy Engineering Awards

Sally Wells Mentor of the Year Institute of Telecommunications Professionals **Verity Williams** Young Professional of the Year Roads Australia Tim Wong Young Engineer of the Year Winner Hong Kong Institution of Engineers Hitoshi Yonamine

14th Japan Structural Design Award Japan Structural Designers Club

We don't take on projects to win awards – our motivation is to make a positive difference with the work we do. At the same time, awards demonstrate our people's talents and unwavering commitment to pushing boundaries. That's something to celebrate.

(

Australia
200 George Street (EY Centre)
Property Council of Australia Awards
for Innovation and Excellence
Award for Best Sustainable
Development, New Buildings
Green Square Library
Chicago Athenaeum with the
European Centre for Architecture
Art Design and Urban Studies
International Architecture Award
Consult Australia Awards
for Excellence
Design Innovation
Gold Award
INDE. Awards
The Learning Space
Melbourne Arup Workplace
Australian Interior Design Awards
Sustainability Advancement
Excellence Award
Interior Design Excellence Awards
Workplace over 1,000m ² award

Indesign Sustainability Awards Commercial Architecture (Large)

China

Institution of Structural Engineers Structural Awards Tall or Slender Structures winner

Structural Excellence Awards (Infrastructure and Footbridges) Grand Award

Hong Kong–Zhuhai–Macao Bridge **TMCLK Link – Southern Connection**

Hong Kong Institution of **Engineers Structural Division** Structural Excellence Awards (Infrastructure and Footbridges) Grand Award

New York Design Awards Interior Design – International Corporate – Gold

SEGD Global Design Awards Global Honor Award for Wayfinding

Sydney Metro Martin Place integrated development

Infrastructure Partnerships Australia Advisory Excellence Award

CITIC Tower

Hong Kong–Zhuhai–Macao Bridge – Hong Kong Link Road

Raffles City Chongqing

Council on Tall Buildings and Ur Habitat Structural Engineering and Fire and Risk Engineering Awards of Excellence

Hong Kong Institution of **Engineers Innovation Award** Grand Prize

Hong Kong Institution of Engin Structural Division Awards of Excellence – China **Overseas Projects – Grand Awar**

Tai Kwun

Hong Kong Institution of Engine Fire Division

Excellence Award – Grand Awa

Hong Kong Institution of Engin **Structural Division**

Excellence Award – Heritage Category – Grand Award

The Association of Consulting Engineers of Hong Kong Grand Award

UNESCO Asia-Pacific Awards for Cultural Heritage Conservation Award of Excellence

Colombia
Cartagena Toll Road –
Viaducto de la Paz
Colombian Society of Engineers
National Engineering Award and
National Environmental Award
Ireland
Fernhill Park & Gardens Development
Engineers Ireland Excellence Awards
Sustainability Award
Mary Elmes Bridge
Engineers Ireland Excellence Awards
Local Authority Engineering
Initiative Award – Joint Winner
Japan
Kyoto University of Foreign
Studies Renovation
Japan Structural Consultants
Association
30th JSCA Award

Malaysia **Setia SPICE Convention Centre** Association of Consulting Engineers Malaysia Gold Award of Special Merit Federation Internationale des Administrateurs de Biens **Conseils Immobiliers** Purpose Built Category Netherlands **People's Pavilion** Hans Sauer Award Theme Designing Circularity in the Built Environment Philippines Mactan Cebu International Airport International Architecture Awards

Airports and Transportation Centres – Joint winner

Putatan 2 drinking water plant Distinction, Global Water Awards Water Project of the Year

Bendemeer Station and Associated Tunnels for Downtown Line Stage 3 Singapore Building Construction Authority Awards – Civil **Engineering Projects Category** Excellence Award

Guoco Tower Bentley Year in Infrastructure Award Large Buildings

Council on Tall Buildings

and Urban Habitat Award of Excellence – Urban Habitat – Single Site Scale

Singapore Land Transport Excellence Awards Best Design Land Transport Integration winner

Urban Land Institute Awards for Excellence Global winner and Asia Pacific winner

Royal Square at Novena

Singapore Building Construction Authority Commercial/Mixed Development Buildings Category – Excellence Award

Singapore

UK

Coal Drops Yard, King's Cross Institution of Structural Enginee Structural Awards **Structural Transformation**

Structural Steel Design Awards Winner

Cork House

AJ Architecture Awards Manser Medal AJ House of the Year

Royal Institute of British Archite Stephen Lawrence Prize

Wood Awards Gold Medal and Private Award

Pinewood Studios Development, Phase1

Chartered Institute of Ecology a Environmental Management Best Practice – Large-scale Mitigation winner

St James Quarter

Ground Engineering Awards UK Project with a Geotechnical Value over £3M

US Embassy London Civic Trust Award Council on Tall Buildings and Urban Habitat Awards of Excellence Best Tall Building (under 100m)

	USA
	181 Fremont Tower
ers	National Council of Structural
	Engineers Associations Excellence
	in Structural Engineering Awards
	New Buildings over \$100
	Million – Outstanding Project
	Hunter's Point, Queens
r	American Council of Engineering
	Companies New York Engineering
	Excellence Awards
	Environmental – Diamond Award
tects	Spruce Goose Hangar
	Chicago Athenaeum Museum of
	Architecture Design International
	Architecture Awards
	Corporate Office Category
	Los Angeles Business Council
and	Los Angeles Architectural Awards
	Chairman's Award
	The REACH at the John F Kennedy
	Center for the Performing Arts
	American Council of
	Engineering Companies
1	Metropolitan Washington
	Engineering Excellence Awards
	Honor Award Winner



Cityringen, p7 © Rasmus Hjortshøj – COAST

K11 Atelier King's Road, p8 © Marcel Lam Photography

Chuansi Village Primary School, p9 © Arup

The World's Big Sleep Out, p10 © The.World's.Big.Sleep.Out

Digital Transformation, p11 © Paul Carstairs/Arup

Başakşehir Pine and Sakura City Hospital, p12 © Rönesans Holding

Fiona Cousins, p12 © Simon Jarratt/Arup

Alan Belfield, p4 © Sam Bush

Generali's Procuratie Vecchie, © David Chipperfield Architec

ZuidasDok, p15 © Team V

Shangai Drainage Masterplan, ©Asla

Victoria Dockside, p17 [©] Arup

Rewild Our Planet, p18 © Goh Jing Wen

Ken Rosewall Arena Sydney, p1 [©] Arup

Kaiser Permanente, p20 © Kaiser Permanente

The REACH at Kennedy Center, p21 © Realpippagrams

London's Intrastructure Mapping Application, p22 © Shutterstock

Mahindra World City Jaipur p23 © Arup

p14 cts Milano	Further information marketing@arup.com +44 (0)20 7636 1531
p16	© Arup 2020 All rights reserved. Reproduction in whole or part prohibited without prior permission.
19	Credits This document is produced and published by Arup.
	Designed by opx.studio

Annual Report 2020

View the interactive experience at <u>arup.com/2020report</u>

